

The SHAPE America Collegial membership program benefits the member who is searching for the best professional development, networking opportunities and resources available at the state, district and national levels. **Below are some frequently asked questions about this membership opportunity.**

What is collegial membership?

Collegial membership is a joint membership to SHAPE America and your state association. Collegial membership offers discounted dues, access to a combination of benefits from both organizations and a single point of contact for billing.

Collegial professional and collegial student membership rates are available with this membership type.

How can I become a collegial member?

Collegial membership is available for selection as a member type online. If your state affiliate participates in SHAPE America's collegial membership program this option will be available for selection. Some exclusions apply, please contact our membership department at 800-213-7193 or email askmembership@shapeamerica.org.

Is collegial membership available for students?

Collegial student membership rates are available with this membership type.

To be eligible for a collegial student rate, individuals must be registered in a full-time academic program as an undergraduate student in a regular course of study in health education, kinesiology or related HPE fields.

The total cumulative period for a member to hold this status is limited to six years. Proof of student status is required annually.

Why does collegial membership cost?

Collegial membership dues vary from state to state based on the suite of benefits offered by your state affiliate. For more information, please visit the collegial membership page.

When does my membership begin?

Your membership in both organizations will begin within 24-72 hours of online sign up. Once active, you will have online access to your SHAPE America digital journal, web tools and discounts to events.

Your membership term will run for one year from your join date.

Can I change my current member type to become a collegial member?

Collegial membership is only available for new or rejoining members. If you have an active membership with SHAPE America, please email askmembership@shapeamerica.org for more information on changing your membership.

Can I renew my current membership to a collegial membership?

No. You cannot currently renew your membership to a collegial membership. If your individual SHAPE America membership is ending and you would like to switch to a collegial membership, please email askmembership@shapeamerica.org



Can I select collegial membership if I don't live in the state?

No, collegial memberships are for individuals who reside in the state of collegial membership.

Can membership be paid with a purchase order?

No, collegial memberships are for individuals only and must be purchased online.

Can I choose autopay with collegial membership?

Yes! Autopay is free and convenient. Enroll your credit card to renew at the collegial rate year after year, and not have to worry about the hassle of receiving renewal emails or paper forms in the mail. Just make sure to check off the Autopay box when you place your order to be enrolled! Please note: Autopay enrollment is only available online with a credit card payment.

Does collegial membership give me a discount for the national convention?

Yes. Collegial membership lets you save up to 30% on registration to ALL SHAPE America Professional Learning Institutes and to the SHAPE America National Convention & Expo. Additionally, many state affiliate memberships also include discounts to state affiliate conferences and professional development events. Please visit the collegial membership page for specific benefits offered by your state.

What is my username?

Your SHAPE America username (or login) is the email address that is listed in your profile. If you are unsure of what this is, please contact our membership department at 800-213-7193 or email askmembership@shapeamerica.org.

Please note, if your state affiliate manages a separate website, they will provide you with the credentials to access the site.

What is my SHAPE America password?

Your password is created by you when you log in for the first time. Click the "Forgot My Password" option to receive instructions on creating your new password. *Please note: The password must be at least seven characters long and contain at least one letter and one number.* If you attempt to log in too many times with the incorrect password, your account will become locked and you will need to contact our membership department at 800-213-7193 or email askmembership@shapeamerica.org.

How do I reset my password?

After you have logged into your account, click your name on the top right-hand portion of the screen. You will receive a drop-down menu. Click on "My Profile" to bring up your profile/personal information. Click on the "Contact Information" tab to change the password.

How can I update my profile?

After you have logged into your account, click your name on the top right-hand portion of the screen. You will receive a drop-down menu. Click on "My Profile" to bring up your profile/personal information. Under the "Main Address" tab, click on the pencil icon to update/change any of your profile information, including a phone number, mailing address, email address, etc.



How long is my membership valid?

Collegial membership is only available for a one-year term but can be renewed annually.

Will I receive a membership card when I sign up or renew?

No. SHAPE America does not send a printed membership card.

How long does it take for a membership to become active?

Collegial membership must be completed online. Please allow approximately 24-72 hours for your membership to become active, after completing an online payment.

As a new member, when should I begin receiving my SHAPE America publication(s)?

Your SHAPE America journal can be accessed online within approximately 24-72 hours after receipt of online payment. If you have also paid/subscribed to receive a hard-copy journal, it will be mailed approximately a month after your join date.

What methods of payment do you accept?

For collegial membership online payment with a valid credit card (American Express, Mastercard or Visa) is accepted as payment for membership.

How do I access my journals online?

After you have logged into the SHAPE America website at www.shapeamerica.org, you will see your name appear at the top right-hand corner of the screen. Click on your name and there will be a drop-down menu where you will see "My Journal" as one of the selections. Click on this link and it will display any of the journals you are currently subscribed to.

Will I receive my renewal notice in the mail or by email?

Renewals for collegial membership are issued by SHAPE America. Renewal notices are sent out via mail and email. The mailed notices start two months before the date of expiration and email notices start four months before the expiration date. Renewal notices are sent until payment is submitted, or until a membership has fully lapsed.

Can I switch my journal subscription to a different SHAPE America journal?

Yes, if you would like to change your current SHAPE America journal subscription, it can be changed at any time to another journal of your choice. Contact the membership department at 800-213-7193 or email membership@shapeamerica.org to change your journal preference.

How do I get an order confirmation?

An order confirmation is automatically generated and sent after the renewal of any **online** membership.



Are joint membership dues tax deductible?

No, dues are not tax deductible; however, donations to SHAPE America or your state affiliate may be tax deductible.

My state is not shown. Am I eligible for collegial membership?

Collegial membership is a program that is currently limited to a small number of states. We hope to expand to include more state affiliates in the future.

Questions?

If you have any questions, please direct them to <u>askmembership@shapeamerica.org</u>.

**Rates and terms are subject to change without notice.